

DO YOU KNOW?

Four Types of Cues to Use With Residents

Use these cues to help the resident understand.

Visual Cues

Props
Pictures
Signs

Verbal Cues

Too much is not better, simplify!
Keep it short, simple, and focused
Use the person's name for attention
Remember positive reinforcement
(Say, "Do this..." and show them.
Don't say, "Don't do that".)

Tactile Cues

Use touch in a gentle, reassuring way

Hand over hand assistance

Gestural Cues

Use a gesture or movement

Should be universally understood

Adds a visual dimension to the spoken word

Communicates an idea without words